

Resources for Clinical Telehealth Training and Guidelines

Compiled by Michael Edwards, PhD, Northeast Telehealth Resource Center, <u>October 20, 2020</u> Explore the complete NETRC Resource Library at <u>netrc.org/resources.php</u>

Nursing and allied health schools typically add modules on telehealth to existing curricula rather than creating new elective courses. Medical schools have mostly applied telehealth training to post-graduate educational settings. There is a growing movement for to identify core competencies for nursing practice of telehealth and to adopt certification approaches. There are a number on onsite training programs that would be of benefit to faculty. Nursing and medical schools can also take advantage of free recorded online Webinars, video demonstrations, and fee-based online course modules. A wide range of free resources are available on clinical standards for various forms of telehealth which could be included as supplements in nurse training curricula.

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Telemedicine and telehealth inclusion in physician education

COVID era

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Pre-COVID—targeted trainings

California Telehealth Resource Center

Training videos: htm

--Telemedicine Overview; --Technology Used in Telemedicine; --Attributes of Successful Telemedicine Programs; --Assessing Organizational Readiness; --Conducting a Telemedicine Needs Assessment; --FQHC Reimbursement Models; --Staff Roles and Responsibilities; --Telemedicine Room Design and Set-Up

Telehealth Coordinator Online Training Modules: htm

--Telehealth technology; --Needs assessment and sustainability; Legal and regulatory considerations; --Reimbursement and other payment models; --Strategic and/or business planning; --Clinical and administrative protocols; --Workforce development

National Consortium of Telehealth Resource Centers: Webinar archive, 2011-2020 htm

National Telehealth Technology Assessment Resource Center. *Media resources: Videos and Webinar* presentations (requires free registration). <u>htm</u>

North Country Telehealth Partnership. Telehealth Learning Collaborative Webinar Archive. htm

- Old Dominion University School of Nursing and South Central Telehealth Resource Center. *Telehealth Etiquette Series* <u>htm</u>
- SAMHSA-HRSA Center for Integrated Health Solutions. *Telebehavioral Health Training and Technical Assistance* <u>htm</u>

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--online courses

Advanced Telehealth Coordinator Certificate—Univ. Delaware, Professional and Continuing Studies <u>htm</u> Certificate Program in TeleMental Health & Digital Ethics--Zur Institute <u>htm</u>

- Certified Telehealth Provider, Coordinator, Clinical Presenter, and Clinical Presenter with Telestroke Specialty-- Star Telehealth at New College Institute <u>htm</u>
- Foundations of Telehealth (and in preparation: Tele-behavioral Care and Tele-stroke Care)--TelehealthVillage <u>htm</u>
- Incorporating Technology into Clinical Practice--APA Office of Continuing Education in Psychology (\$195 for non-members) <u>htm</u>

Incorporating Technology into Genetic Counseling Practice-- National Society of Genetic Counselors <u>htm</u> RN Nurse Telehealth Presenter—Univ. Minnesota online course for RNs <u>htm</u>

- Speech Telepractice Certified Training. Speech-Language Pathology Voice and Swallowing Center of Maine, Waldo County General Hospital <u>htm</u>
- Telebehavioral Health Intro and Professional Courses, Telebehavioral Health Institute htm

Telehealth 101, 102-University of Texas, Galveston: htm

Telehealth Coordinator Online Training Modules. California Telehealth Resource Center htm

*Telehealth Facilitator Certificate Course--*Institute of Emerging Health Professions, Thomas Jefferson University, Philadelphia <u>htm</u>

Telehealth Nursing Practice – American Academy of Ambulatory Care Nursing htm

Telehealth Physical Exams Playlist.:ENT; Skin; Abdominal; Cardiopulmonary; Neurological; Musculoskeletal--Old Dominion University and Eastern Virginia Medical School <u>htm</u> Telehealth Presenter, Coordinator, and Liaison--National School of Applied TeleHealth (NSAT) <u>htm</u> Telemedicine: A Practical Guide for Incorporation into your Practice—American College of Physicians <u>htm</u> Telemedicine: Conducting an Effective Physical Exam. Thomas Jefferson University <u>htm</u>

Telemedicine How-To Tutorials and Webinars--American Telemedicine Association Learning Center <u>htm</u> TeleMental Health Counseling Essentials and Ethics and Distance Counseling Training, TeleMental Health Certification Institute htm

TeleMental Health Law and Ethics and TeleMental Health Clinical Skills--Telehealth Certification Institute, LLC htm

--onsite courses (useful for faculty in a train-the-trainer strategy)

American Telemedicine Association, Pre-Conference Certificate Courses <u>htm</u> Arizona Telemedicine Training Center <u>htm</u>

UC Davis Health System, Center for Health and Technology Telemedicine Education Program htm

Rocky Mountain Telehealth Training Center--VHA Web based and onsite training resources, now hosted only on VA intranet. Manual <u>htm</u>

Southern California Telemedicine Learning Center, University of California, San Diego: htm

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Telemedicine clinical standards and operational guidelines

Note: for a more comprehensive set of guidelines and best practices by application download these NETRC resources, which are updated for the COVID era and frequently updated:

- --Clinical Telehealth Guidelines, Standards, Policies pdf
- --Telehealth Resource Webliography for COVID-19 Pandemic pdf
- --Roadmap and Toolkit for Implementing Primary Care and Behavioral Telehealth Services during the COVID-19 Pandemic <u>pdf</u>
- --Telehealth Implementation Toolkit: Simmons University htm
- --Telehealth Implementation Tool Kit: Maine Edition htm
- --Best Practices in Telemental Health pdf
- --Critical Care Telehealth Webliography 2020 pdf

--General:

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